 This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.mylowesbenefits.com or by calling 1-888-474-6365.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Network: \$1,000 Individual / \$3,000 Family Non-Network: \$1,000 Individual / \$3,000 Family Per calendar year. Does not apply to copays, pharmacy drugs, and services listed below as "No Charge".	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific service, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Medical- Network: \$6,000 Individual / \$12,000 Family Non-Network: \$6,000 Individual / \$12,000 Family	The <u>out-of-pocket limit</u> is the most you could pay during a calendar year for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , balanced-billed charges, health care this plan doesn't cover, penalties for failure to obtain pre-notification for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	This policy has no overall annual limit on the amount it will pay each year.	The chart starting on page 2 describes specific coverage limits, such as limits on the number of office visits.
Does this plan use a <u>network of providers</u> ?	No, this plan does not use a <u>network of providers</u> .	This plan treats <u>providers</u> the same in determining payment for the same services.
Do I need a referral to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes	Some of the services this plan doesn't cover are listed on Page 7. See your policy or plan document for additional information about <u>excluded services</u> .

Questions: Call 1-800-926-7426 or visit us at www.myuhc.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf> or call the number above to request a copy.

- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the allowed amount for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the allowed amount. If an out-of-network provider charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the allowed amount is \$1,000, you may have to pay the \$500 difference. (This is called balance billing.)
- Your costs for network providers will be lower than non-network providers

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$30 Copay/visit	\$30 Copay/visit	None
	Specialist visit	\$50 Copay/visit	\$50 Copay/visit	None
	Other practitioner office visit	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Cost Share applies for Manipulative (Chiropractic) Care. Spinal manipulation services are limited to a max payment of \$500 per calendar year.
	Preventive care/screening/immunization	No Charge	No Charge	Includes preventive health services specified in the health care reform law. Includes preventive health services specified in the health care reform law
If you have a test	Diagnostic test (x-ray, blood work)	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Member is subject to applicable copay if services are performed in an in-network physician's office. Prior authorization required for Sleep Studies. If prior authorization is not received benefit is reduced by 30%.
	Imaging (CT/PET scans, MRIs)	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization required. If prior authorization is not received benefit is reduced by 30%.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
<p>If you need drugs to treat your illness or condition</p> <p>More information about prescription drug coverage is available at www.caremark.com.</p>	Tier 1 - Your Lowest-Cost Option	Retail: \$10 Copay Mail Order: \$20 Copay	Retail: N/A Mail Order: N/A	3-30 day refills at retail for maintenance drugs
	Tier 2 - Your Midrange-Cost Option	Retail: 35% Coinsurance Mail Order: 35% Coinsurance	Retail: N/A Mail Order: N/A	3-30 day refills at retail for maintenance drugs. Minimum \$35 and maximum \$70 for retail. Minimum \$70 and maximum \$140 for mail order.
	Tier 3 - Your Highest-Cost Option	Retail: 35% Coinsurance Mail Order: 35% Coinsurance	Retail: N/A Mail Order: N/A	3-30 day refills at retail for maintenance drugs. Minimum \$90 and maximum \$170 for retail. Minimum \$170 and maximum \$340 for mail order.
	Tier 4 - Additional High-Cost Option	Retail: \$75 Copay Mail Order: \$75 Copay	Retail: N/A Mail Order: N/A	None
<p>If you have outpatient surgery</p>	Facility fee (e.g., ambulatory surgery center)	30% Coinsurance After Deductible	30% Coinsurance After Deductible	None
	Physician/surgeon fees	30% Coinsurance After Deductible	30% Coinsurance After Deductible	None
<p>If you need immediate medical attention</p>	Emergency room services	\$250 Copay/visit, 30% Coinsurance After Deductible	\$250 Copay/visit, 30% Coinsurance After Deductible	Prior authorization within 48 hrs if admitted. If prior authorization is not received benefit is reduced by 30%.
	Emergency medical transportation	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Requires prior authorization. If prior authorization is not received benefit is reduced by 30%.
	Urgent care	\$50 Copay/visit	\$50 Copay/visit	None
<p>If you have a hospital stay</p>	Facility fee (e.g., hospital room)	30% Coinsurance After Deductible	30% Coinsurance After Deductible	\$400 deductible for inpatient and 60% coinsurance after deductible Prior authorization required. If prior authorization is not received benefit is reduced by 30%.
	Physician/surgeon fee	30% Coinsurance After Deductible	30% Coinsurance After Deductible	None

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	\$30 Copay/visit	\$30 Copay/visit	None
	Mental/Behavioral health inpatient services	30% Coinsurance After Deductible	30% Coinsurance After Deductible	\$400 copay for out of network inpatient admissions and outpatient surgery and 70% after deductible. If prior authorization is not received benefit is reduced by 30%.
	Substance use disorder outpatient services	\$30 Copay/visit	\$30 Copay/visit	None
	Substance use disorder inpatient services	30% Coinsurance After Deductible	30% Coinsurance After Deductible	\$400 copay for out of network inpatient admissions and outpatient surgery and 70% after deductible. If prior authorization is not received benefit is reduced by 30%.
If you are pregnant	Prenatal and postnatal care	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Your cost in this category includes physician delivery charges. Routine prenatal care is covered at No Charge
	Delivery and all inpatient services	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization if delivery exceeds the 48/96 time frame. Your cost for inpatient services only. For physician delivery charges, see pre/postnatal care. If prior authorization is not received benefit is reduced by 30%.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non-network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	0% Coinsurance After Deductible	0% Coinsurance After Deductible	120 visits per calendar year . Prior authorization required. If prior authorization is not received benefit is reduced by 30%.
	Rehabilitation services	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization required for Physical, Speech and Occupational combined 60 days per calendar year. If prior authorization is not received benefit is reduced by 30%.
	Habilitation services	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization required for Habilitative Physical, Speech and Occupational combined 60 days per calendar year. If prior authorization is not received benefit is reduced by 30%.
	Skilled nursing care	30% Coinsurance After Deductible	30% Coinsurance After Deductible	120 days per calendar year. Prior authorization required. If prior authorization is not received benefit is reduced by 30%.
	Durable medical equipment	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization for Durable Medical Equipment over \$1,000 for rental and purchase. If prior authorization is not received benefit is reduced by 30%.
	Hospice service	30% Coinsurance After Deductible	30% Coinsurance After Deductible	Prior authorization is required. If prior authorization is not received benefit is reduced by 30%.
If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	None
	Glasses	Not Covered	Not Covered	Not covered
	Dental check-up	Not Covered	Not Covered	Not covered

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)		
<ul style="list-style-type: none"> • Acupuncture • Child dental check-up • Child routine vision exam (i.e. refraction) • Child vision glasses 	<ul style="list-style-type: none"> • Cosmetic Surgery • Dental Care (Adult) • Habilitation services • Infertility treatment 	<ul style="list-style-type: none"> • Long-term care • Non-emergency care when traveling outside the U.S. • Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
<ul style="list-style-type: none"> • Adult routine vision exam (i.e. refraction) • Bariatric Surgery limitations may apply 	<ul style="list-style-type: none"> • Chiropractic care limitations may apply • Hearing aids limitations may apply 	<ul style="list-style-type: none"> • Private-duty nursing limitations may apply • Routine foot care limitations may apply

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-877-502-6272. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact us at 1-800-926-7426 or visit www.myuhc.com.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan or policy does provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.


Language Access Services:

- Spanish (Español): Para obtener asistencia en Español, llame al 1-800-926-7426.
- Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-926-7426.
- Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-926-7426.
- Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-926-7426.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*-----

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

If other than individual coverage, the Patient Pays amount may be more.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays: \$4,490
- Patient pays: \$3,050

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,000
Copays	\$20
Coinsurance	\$1,880
Limits or exclusions	\$150
Total	\$3,050

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays: \$3,480
- Patient pays: \$1,920

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,000
Copays	\$830
Coinsurance	\$10
Limits or exclusions	\$80
Total	\$1,920

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example Show

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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